# Jennifer R. Dunlap, MSN, RN, NHA, WCC, IP-BC, RAC-CT, RAC-CTA

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Butler, Pennsylvania 16001	Jennifer.Dunlap@ltclnc.com

#### SKILLS

Computer literate, data entry, ICD-10 coding experience, administrative duty experience, MDS experience, care plans, leadership skills, infection control monitoring and reporting, wound rounds with treatment recommendations, restorative nursing, education, and training

#### **EDUCATION**

8/2013 - 5/2016	Waynesburg University Monroeville, Pennsylvania Master's Degree in Nursing (MSN) – Nursing Education and Nursing Administration
9/2008 - 10/2010	Waynesburg University Monroeville, Pennsylvania Bachelor's Degree in Nursing (BSN)
1/2006 - 6/2008	Community College of Allegheny County Monroeville, Pennsylvania Associates Degree in Nursing (ASN)
1/2002 - 5/2004	Butler County Community College Butler, Pennsylvania Associates Degree in Psychology (AA)
5/1999 - 4/2000	Professional Career Development Institute Norcross, Georgia Medical/Dental Office Assistant Program

### PUBLICATIONS

Dunlap, J. (2024). Let us not forget. *The Director*, *32*(1), pp. 26-27.

Dunlap, J. (2024). Healthcare and legal connection. The Director, 32(4), pp. 24-25.

#### **CERTIFICATIONS AND LICENSES**

2/2022 - 6/2026	NHA, Pennsylvania Licensure
9/2008 - 10/2025	RN, Pennsylvania Licensure

As of 1/1/2025

3/2019-3/2029	Wound Care Certification
10/2022 - 10/2025	Infection Preventionist – Board Certified
3/2019 - 7/2025	Resident Assessment Coordinator - Certified
7/2021 - 7/2025	Resident Assessment Coordinator - Certified Advanced
2/2008 - 2/2025	Advanced Cardiac Life Support
2/2004 - 2/2026	Basic Life Support
10/2016 - 2/2026	Basic Life Support Instructor
4/2003 - 4/2027	Notary Public, Commonwealth of Pennsylvania

## WORK EXPERIENCE

	Lewis Litigation Support & Clinical Consulting, LLC, Butler, Pennsylvania
1/2025 – Present	Managing Member
3/2019 - 12/2024	Senior Nurse Consultant
	<ul> <li>Conduct mock nursing home, personal care, and assisted living</li> </ul>
	facility licensure surveys to determine compliance with regulatory
	standards; Assist facilities to comply with standards of care
	through process and system improvement, including policy and
	procedure development related to nursing best practices,
	performance improvement, competency assessment, and infection
	control; Conduct corporate compliance audits related to
	documentation practices, completion of the Minimum Data Set,
	and Medicare and Medicaid conditions of participation
	• Conduct operational reviews of the nursing department to advise
	facilities on efficient staffing structures, procurement of equipment
	and supplies, and care delivery strategies
	• Prepare and present in-service education and/or continuing
	education for professional license renewal to Nursing Home
	Administrators, Registered Nurses, and others employed in long-
	term care.
	• Testify at deposition or trial.
	<ul> <li>Assist clients in capacity of interim positions on a short-term, as</li> </ul>
	needed basis.
	<ul> <li>Interim Director of Nursing – Asbury Heights, August</li> </ul>
	2020 - October 2020
	<ul> <li><u>Interim RNAC</u> – Baptist Homes, July 2021 – September</li> </ul>
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	2021

	Dedicated Nursing Associates, Pittsburgh, Pennsylvania
1/2023 - Present	Staff Nurse, Per Diem/Agency
	• Agency opportunities in long-term care, personal care, assisted
	living facilities, and hospitals
	Transitions Autumn Crows Homisville, Donneylysenia
11/2010 1/2010	Transitions Autumn Grove, Harrisville, Pennsylvania
11/2018 - 1/2019	Assistant Director of Nursing
	• Staff education including, but not limited to, CPR, policy and
	procedure updates, infection control, wound prevention and
	management.
	$\circ$ Rounding on residents with known wounds on a weekly basis with
	appropriate documentation, care plan updates, and
	recommendations for treatment.
	• Monitoring infection control practices in the facility, initiating
	antibiotic stewardship, evaluation of all cultures completed,
	continued tracking of infection rates, and planning with
	implementation of performance improvement.
	<ul> <li>Overseeing restorative program as the restorative nurse, ensuring restorative compliance, communicating with therapy department,</li> </ul>
	updating care plans, admitting and discharging residents in restorative programs.
	<ul> <li>Investigating resident complaints, reporting to DOH as required, following up with complainant.</li> </ul>
	<ul> <li>Updating CMS-802 and CMS-672 on a biweekly basis, completing</li> </ul>
	audits for DOH survey preparedness, completing facility
	assessments to determine weaknesses in DOH compliance.
	assessments to determine weaknesses in Dorr comphance.
	St. John's Specialty Care, Mars, Pennsylvania
11/2017 - 10/2018	Sub-acute Nursing Unit Manager
	• Supervise nursing staff to ensure resident safety and regulatory
	compliance while completing evaluations, counseling as needed,
	and appropriate disciplines.
	• Participating in care conferences to open communication with the
	interdisciplinary team, residents, and family members.
	• Follow up on complaints, provide service recovery, and report
	concerns to administration.
	• Complete audits for regulatory compliance, initiate a plan of care
	for determined weaknesses, and follow through with education and
	comprehension.
	<ul> <li>Complete appropriate administrative reports, financial variances,</li> <li>payroll and staffing requirements</li> </ul>
	payroll, and staffing requirements.

	St. John's Specialty Care, Mars, Pennsylvania
1/2018 - 10/2018	Respiratory Manager
	• Supervise respiratory therapists to ensure resident safety and regulatory compliance while completing evaluations, counseling as needed, and appropriate disciplines.
	<ul> <li>Complete appropriate administrative reports, financial variances, payroll, and staffing requirements.</li> </ul>
	<ul> <li>Assist with aftercare assessments, DME ordering, and education needs.</li> </ul>
	<ul> <li>Complete bi-annual education during competencies.</li> </ul>
	Allegheny Valley Hospital, Natrona Heights, PA
2/2016 - 12/2017	Nursing Supervisor (ICU/CCU)
	<ul> <li>Supervise nursing staff to ensure resident safety and regulatory compliance while completing evaluations, counseling as needed, and appropriate disciplines while collaborating with union representatives.</li> </ul>
	<ul> <li>Completing nurse schedules while ensuring appropriate coverage for acuity and proficiency levels.</li> </ul>
	<ul> <li>Follow up on complaints, provide service recovery, and report concerns to administration.</li> </ul>
	<ul> <li>Head of nursing for Joint Commission regulatory committee which provides survey readiness, appropriate audits, education, and researching best practice approaches.</li> </ul>
6/2016 - 12/2017	Wound Nurse
	<ul> <li>Complete all education of skin management, determine knowledge deficits, and lead monthly wound care meetings.</li> </ul>
	<ul> <li>Complete all wound assessments for patients determined to have skin breakdown, relay information to physicians, collect appropriate data, and complete NDNQI.</li> </ul>
	<ul> <li>Meet with vendors, determine formulary products, and update policies and procedures appropriately.</li> </ul>
6/2017 - 10/2017	Interim Manager – ICU/CCU/PCU
0,201, 10,201,	• Establish and monitor budgets, submit capital expenditures,
	complete payroll, and submit financial variance reports.
	<ul> <li>Determine staffing needs, submit requisitions, complete interviews, and ensure proper HPPD.</li> </ul>
	• Participate in new hire orientation, establish an orientation
	program, establish a mentorship relationship, and monitor progress.

	Fair Winds Manor, Sarver, PA
10/2012 - 12/2015	Assistant Director of Nursing
7/2008 - 10/2012	Nursing Supervisor
	<ul> <li>Supervising Registered Nurses (RNs), Licensed Practical Nurses (LPNs), and certified nursing assistants (CNAs) including mentoring, educating, counseling, and disciplining.</li> <li>Facilitating care with physicians, monitoring lab work, entering orders, assessing residents, updating families, and assisting with determination of plan of care.</li> <li>Leading facility employee health to ensure compliance with PPDs and Hepatitis B vaccines along with education on bloodborne</li> </ul>
	<ul> <li>pathogens.</li> <li>Monitoring infection control practices in the facility, initiating antibiotic stewardship, evaluation of all cultures completed, continued tracking of infection rates, and planning with implementation of performance improvement.</li> <li>Investigating resident complaints, reporting to DOH as required, following up with complainant.</li> <li>Updating CMS-802 and CMS-672 on a biweekly basis, completing audits for DOH survey preparedness, completing facility assessments to determine weaknesses in DOH compliance.</li> </ul>
	Forbes Regional Hospital, Monroeville, Pennsylvania
6/2008 - 11/2011	Staff Nurse, ICU
	• Active member of house rapid response team and critical care team.
	<ul> <li>Assessing 2-3 patient assignment, administering medications, titrating cardiac medications, aiding with intubation and invasive procedures at bedside, updating families, ventilator care, terminal weans, and end of life care.</li> <li>Member of education committee and responsible for training</li> </ul>
	colleagues on new or updated policies and procedures.

#### PEER-REVIEWING FOR JOURNALS

*The Director* – NADONA *Wound Management and Prevention* – HMP Global Learning *American Nurse* – American Nurses Association

### HONORS AND AWARDS

7/2019	International Nurses' Association Top Nurse in Butler, PA
5/2016	Continental Who's Who
2/2016	Global Directory of Who's Who
3/2015	Sigma Theta Tau International
8/2007	Phi Theta Kappa

# COMMITTEES

3/2023	NADONA Infection Prevention Committee
4/2023	PHCA Nursing Facility Quality & Clinical Practices Committee
4/2023	PHCA AL/PC Regulatory Committee

### **PROFESSIONAL MEMBERSHIPS**

American Association of Critical Care Nurses
American Association of Post-Acute Care Nursing
National Association of Directors of Nursing Administration in Long-Term Care
American Nurses Association
Federal Emergency Management Agency
National Alliance of Wound Care and Ostomy
Wound Care Education Institute
American Association of Legal Nurse Consultants
Infusion Nurse's Society
United Ostomy Associations of America
American Heart Association
National Pressure Injury Advisory Panel
Pennsylvania Health Care Association
The Society for Post-Acute and Long-Term Care Medicine

## **PROFESSIONAL PRESENTATIONS**

9/22/2024	The "Why" Is Important PHCA Convention, Bethlehem, PA
7/18/2024	Building a Successful Wound Program Long-Term Care Network, Online
3/15/2024 - 3/22/2024	Putting It All Together – Focusing on QA, A1, P1 & Outcomes PHCA Quality Symposium, Online
3/12/2024	Behavioral Series – Part 3 Helping Staff Cope With Behavioral Concerns PHCA, Online
2/15/2024	Behavioral Series – Part 2 Techniques for Intervention PHCA, Online
1/14/2024	Behavioral Series – Part 1 The Meanings Behind Them PHCA, Online
11/14/2023	Departmental Considerations in Infection Prevention and Control PHCA, Online

7/11/2023	MDS Change Overview PHCA, Online
12/6/2022 10/25/2022	Regulation Changes in Pennsylvania PADONA, Online How COVID-19 Changed Appendix Z
10/23/2022	PHCA, Online
8/10/2022	PA DOH Proposed Regulation Changes – An Overview PACAH, Online
9/3/2021	Get Smart: Internal Investigations PHCA annual convention, Online
8/11/2021	Skin Integrity Compliance PADONA Leadership Cohort, Online
8/19/2020	Employee Success on a Continuum – From Orientation to Annual Training PADONA annual convention, Online
2/3/2020	Avoiding a Citation For Discharge and Transfer Notifications PADONA webinar, Online
9/26/2019	Leadership and Team Building in Healthcare PHCA Convention, King of Prussia, PA